

Quality Control and Health and Safety

Job Ref: D.12.03.015

Client: DAVIS

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? Yes
- 4 Were you satisfied with our packing and ~~unpacking~~ service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time.....Yes.....What time? 8:30.....No.....
- 6 Where possible did the crew protect floors and flooring Yes ☒ No.....
- 7 Did the crew have tools with them.....Yes ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal startingYes ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?.....Yes ☒ No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items.....Yes ☒ No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift.....Yes ☒ No.....
- 12 Would you be happy to recommend us..... Yes

Any other comments or suggestions you would like to make:

Calm, friendly, organised & very professional & accommodating.
Had to move fast to keep up with Gary! Kitchen

Signature: Chris Davis

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.11.10.012 A

Client: Mohindra

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 2 How did you rate our crews performance?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? *YES*
- 4 Were you satisfied with our packing and unpacking service?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 5 Did the crew arrive on time ☒ Yes What time? ☐ No
- 6 Where possible did the crew protect floors and flooring ☒ Yes ☐ No
- 7 Did the crew have tools with them ☒ Yes ☐ No
- 8 Did the foreman introduce the crew to you prior to the removal starting ☒ Yes ☐ No
- 9 Did the foreman ensure that the removal vehicle was parked safely? ☒ Yes ☐ No
- 10 Were you informed about the dangers while the crews are packing or moving heavy items ☒ Yes ☐ No
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift ☒ Yes ☐ No
- 12 Would you be happy to recommend us *YES*

Any other comments or suggestions you would like to make:

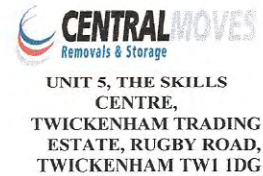
Very excellent as before
Crew excellent too

Signature:

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety



Job Ref: D.12.06.005

Client: JACKSON

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory ☒ Less than satisfactory ☐
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory ☐ Less than satisfactory ☐
- 3 Were the crew helpful, courteous and understanding? YES - VERY
- 4 Were you satisfied with our packing and unpacking service? - DIDN'T USE IT
Excellent ☐ Satisfactory ☐ Less than satisfactory ☐
- 5 Did the crew arrive on time..... Yes..... What time?..... No..... AT 10
- 6 Where possible did the crew protect floors and flooring Yes..... No..... - NOT NECESSARY
- 7 Did the crew have tools with them..... Yes ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes ☒ No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes..... No ☒
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes ☒ No
- 12 Would you be happy to recommend us..... YOU DID A BRILLIANT JOB

Any other comments or suggestions you would like to make:

THANK YOU!

Signature:

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: HASSAN

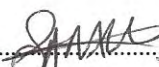
Client: LB KENSINGTON AND CHELSEA

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? YES
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes..... What time? 9:00 No.....
- 6 Where possible did the crew protect floors and flooring (Yes) ☒ No.....
- 7 Did the crew have tools with them..... Yes..... No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes..... No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes..... No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes..... No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes..... No.....
- 12 Would you be happy to recommend us..... DEFINATELY

Any other comments or suggestions you would like to make:

THANK YOU FOR ALL THE HELP
& EXCELLENT SERVICE

Signature:  21.04.2012 " SARAH HASSAN "

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.12.04.012

CENTRAL MOVES
Removals & Storage
UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Client: Ledochowski

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

1 How did you rate the administration of your removal?

Excellent ☒ Satisfactory Less than satisfactory

2 How did you rate our crews performance?

Excellent ☒ Satisfactory Less than satisfactory

3 Were the crew helpful, courteous and understanding? YES

4 Were you satisfied with our packing and unpacking service?

Excellent ☒ Satisfactory Less than satisfactory

5 Did the crew arrive on time Yes ☒ What time? No

6 Where possible did the crew protect floors and flooring Yes ☒ No

7 Did the crew have tools with them Yes No ☒

8 Did the foreman introduce the crew to you prior to the removal starting Yes ☒ No

9 Did the foreman ensure that the removal vehicle was parked safely? Yes ☒ No

10 Were you informed about the dangers while the crews are packing or moving heavy items Yes ☒ No

11 Did the foreman check any packing you had done to assess if the boxes was safe to lift Yes ☒ No

12 Would you be happy to recommend us YES

Any other comments or suggestions you would like to make:

EXCELLENT JOB

Signature:

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.12.04.015



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Client: JOHAL

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? very
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes..... What time? 8:30 No.....
- 6 Where possible did the crew protect floors and flooring Yes ☒ No.....
- 7 Did the crew have tools with them..... Yes ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes ☒ No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes ☒ No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes ☒ No.....

12 Would you be happy to recommend us..... I would

Any other comments or suggestions you would like to make:

You saved us at the last minute! Great from Ashur. Thank to the movers

Signature: [Signature]

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.11.11.010

CENTRAL MOVES
Removals & Storage
UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Client: LAW

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent outstanding Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? Very much so.
- 4 Were you satisfied with our packing and unpacking service? Very helpful when required
Excellent Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes..... What time?..... No.....
- 6 Where possible did the crew protect floors and flooring Yes...☒... No.....
- 7 Did the crew have tools with them..... Yes...☒... No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting ..☒... Yes..... No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?.....☒... Yes..... No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items...☒... Yes..... No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift...☒... Yes..... No.....
- 12 Would you be happy to recommend us... Highly delighted - well done and Happy Christmas

Any other comments or suggestions you would like to make:

.....
.....

Signature: lp Law

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.11.11.010



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Client: LAW

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding?
- 4 Were you satisfied with our packing and unpacking service?
Excellent Satisfactory Less than satisfactory
- 5 Did the crew arrive on time.....Yes.....What time?.....No.....
- 6 Where possible did the crew protect floors and flooring Yes..... No.....
- 7 Did the crew have tools with them.....Yes.....No.....
- 8 Did the foreman introduce the crew to you prior to the removal startingYes.....No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?.....Yes.....No.....
- 10 Where you informed about the dangers while the crews are packing or moving heavy items.....Yes.....No.
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift.....Yes.....No
- 12 Would you be happy to recommend us..... CERTAINLY

Any other comments or suggestions you would like to make:

Extremely helpful and v. hard working.

Signature: X COLAW

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: d.12.05.007

Client: DAVIDSON

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? YES
- 4 Were you satisfied with our packing and unpacking service? N/A
Excellent Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes What time? 8:30 No.....
- 6 Where possible did the crew protect floors and flooring Yes.. ☒ No.....
- 7 Did the crew have tools with them..... Yes.. ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes.. ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes.. ☒ No.....
- 10 Where you informed about the dangers while the crews are packing or moving heavy items..... Yes.. ☒ No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes.. ☒ No.....
- 12 Would you be happy to recommend us..... YES

Any other comments or suggestions you would like to make:

1st CLASS SERVICE, FRIENDLY, POLITE
AND QUICK.

Signature: B. Davidson

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.12.07.023

CENTRAL MOVES
Removals & Storage
UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Client: BAXTER

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? *most Definitely.*
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes..... What time?..... No.....
- 6 Where possible did the crew protect floors and flooring Yes...☒ No.....
- 7 Did the crew have tools with them..... Yes...☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes...☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?.....☒ Yes..... No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes...☒ No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift...☒ Yes..... No.....
- 12 Would you be happy to recommend us... *YES CERTAINLY.*

Any other comments or suggestions you would like to make:

.....
.....

Signature: *MRS R.A. Baxter*

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: D.12.07.024A

Client: HOLMES

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? yes
- 4 Were you satisfied with our packing and unpacking service?
Excellent Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes What time?..... No.....
- 6 Where possible did the crew protect floors and flooring Yes No.....
- 7 Did the crew have tools with them..... Yes No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes No.....
- 12 Would you be happy to recommend us..... YES - TOP DORS

Any other comments or suggestions you would like to make:

EXCELLENT CREW, U HARD
WORKING WOULD RECOMMEND

Signature: Neha

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

CENTRAL MOVES
Removals & Storage
UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: D.12.06.006

Client: HEWS

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? *Exceptionally so*
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes..... What time?..... No.....
- 6 Where possible did the crew protect floors and flooring Yes..... No.....
- 7 Did the crew have tools with them..... Yes..... No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes..... No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes..... No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes..... No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes..... No.....
- 12 Would you be happy to recommend us..... *yes*

Any other comments or suggestions you would like to make:

your delivery/removal men were consummate professionals and in my opinion deserve a substantial reward well done.

Signature: *Alan Hews*

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.11.080014.

Client: *Painting*

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? *Amazing*
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes ☒ What time?..... No.....
- 6 Where possible did the crew protect floors and flooring Yes ☒ No.....
- 7 Did the crew have tools with them..... Yes ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes ☒ No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes ☒ No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes ☒ No.....
- 12 Would you be happy to recommend us *Yes!*

Any other comments or suggestions you would like to make:

.....

.....

Signature:

Caroline Parity

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.12.04.004

Client: VANKER

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

1 How did you rate the administration of your removal?

Excellent Satisfactory Less than satisfactory

2 How did you rate our crews performance?

Excellent Satisfactory Less than satisfactory

3 Were the crew helpful, courteous and understanding? *Extremely*

4 Were you satisfied with our packing and unpacking service?

Excellent Satisfactory Less than satisfactory

5 Did the crew arrive on time? *Early!* Yes What time? No

6 Where possible did the crew protect floors and flooring Yes *Yes* No

7 Did the crew have tools with them Yes *Yes* No

8 Did the foreman introduce the crew to you prior to the removal starting Yes *Yes* No

9 Did the foreman ensure that the removal vehicle was parked safely? Yes *Yes* No

10 Were you informed about the dangers while the crews are packing or moving heavy items Yes No *N/A*

11 Did the foreman check any packing you had done to assess if the boxes was safe to lift Yes No *N/A*

12 Would you be happy to recommend us *Certainly*

Any other comments or suggestions you would like to make:

..... *I was delighted with*
..... *the service that I received.*

Signature: *B E Vanker*

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

CENTRAL MOVES
Removals & Storage
UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: D.12.08.027

Client: OWENS

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent✓..... Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent✓..... Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? Definitely
- 4 Were you satisfied with our packing and unpacking service?
Excellent✓..... Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... Yes.....✓..... What time? 8:45..... No.....
- 6 Where possible did the crew protect floors and flooring Yes.....✓..... No.....
- 7 Did the crew have tools with them..... Yes.....✓..... No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes.....✓..... No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes.....✓..... No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes.....✓..... No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes.....✓..... No.....
- 12 Would you be happy to recommend us.....✓.....

Any other comments or suggestions you would like to make:

..... Brilliant attitude, totally hard working

Signature: B.A. Owens

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.



Quality Control and Health and Safety

Job Ref: D.11.08.17A

Client: HILL

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 2 How did you rate our crews performance?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? *very helpfull, thank you!*
- 4 Were you satisfied with our packing and unpacking service?
☒ Excellent ☐ Satisfactory ☐ Less than satisfactory
- 5 Did the crew arrive on time..... ☒ Yes..... What time?..... No.....
- 6 Where possible did the crew protect floors and flooring ☒ Yes..... *N/A* No.....
- 7 Did the crew have tools with them..... ☒ Yes..... No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting ☒ Yes..... No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... ☒ Yes..... No.....
- 10 Where you informed about the dangers while the crews are packing or moving heavy items..... ☒ Yes..... No.....
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... ☒ Yes..... No.....
- 12 Would you be happy to recommend us..... *Yes*.....

Any other comments or suggestions you would like to make:

*Thank you very much. Appreciate
all the help.*

Signature: *[Signature]*

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.

Quality Control and Health and Safety



UNIT 5, THE SKILLS
CENTRE,
TWICKENHAM TRADING
ESTATE, RUGBY ROAD,
TWICKENHAM TW1 1DG

Job Ref: D.11.07.008

Client: TUBB

As a part of our Quality Control and Health and Safety System we would value any comments you may wish to make. It would be appreciated if you could complete the following questionnaire and return it in the enclosed envelope.

- 1 How did you rate the administration of your removal?
Excellent ☒ Satisfactory Less than satisfactory
- 2 How did you rate our crews performance?
Excellent ☒ Satisfactory Less than satisfactory
- 3 Were the crew helpful, courteous and understanding? YES, VERY
- 4 Were you satisfied with our packing and unpacking service?
Excellent ☒ Satisfactory Less than satisfactory
- 5 Did the crew arrive on time..... unpacking Yes ☒ What time?..... packing No ☒
- 6 Where possible did the crew protect floors and flooring Yes ☒ No.....
- 7 Did the crew have tools with them..... Yes ☒ No.....
- 8 Did the foreman introduce the crew to you prior to the removal starting Yes ☒ No.....
- 9 Did the foreman ensure that the removal vehicle was parked safely?..... Yes ☒ No.....
- 10 Were you informed about the dangers while the crews are packing or moving heavy items..... Yes..... No N/A
- 11 Did the foreman check any packing you had done to assess if the boxes was safe to lift..... Yes..... No N/A
- 12 Would you be happy to recommend us YES

Any other comments or suggestions you would like to make:

THANKS VERY MUCH TO BOTH CREWS, SEAMLESS +

MADE IT ALL SO EASY!

Signature: 

Thank you for completing this form. We have valued your custom and look forward to being of service to you again in the future.

